

STANDARD AGREEMENT AMENDMENT

STD. 213 A (Rev 6/03)

☐ CHECK HERE IF ADDITIONAL PAGES ARE ATTACHED 479 Pages

AGREEMENT NUMBER	AMENDMENT NUMBER
OTP 11-126805	2
REGISTRATION NUMBER	
1209904.2	

1. This Agreement is entered into between the State Agency and Contractor named below:

STATE AGENCY'S NAME

California Technology Agency (Hereafter referred to as "Technology Agency or the State")

CONTRACTOR'S NAME

Global Tel *Link Corporation (Hereafter referred to as the "Contractor")

2. The term of this

Agreement is May 31, 2012 through May 30, 20183. The maximum amount of this \$ ANNUAL EXPECTED CONCESSION REVENUE - 17 MILLION Agreement after this amendment is:

4. The parties mutually agree to this amendment as follows. All actions noted below are by this reference made a part of the Agreement and incorporated herein:

Upon signature of both parties and approval by the Office of Telecommunications Procurement (OTP) Amendment #2 makes the following changes to Section 6, Technical Requirements:

- 6.3.3.9.1, IWTS Call Detail Record Content – Removes the requirement to capture Billing Number Address (BNA).
- 6.3.4.4, IWTS Billing Number Address (BNA) Database – Removes the requirement in its entirety.
- 6.5.1, CDCR IWTS LIVE MONITORING AND MANAGEMENT CAPABILITIES OVERVIEW – Revises the requirement change on voice recording archive.
- 6.5.4.9, IWTS Investigative Workstation Live Monitoring Display – Removes requirement referencing BNA.
- 6.6.11, CDCR IWTS ROLE-BASED USER PROFILES – Revises the requirement for authentication.
- 6.7.5, IWTS DATA ARCHIVING – Revises the requirement change on voice recording archive.
- 6.9.1.2, IWTS Investigative Report Fields – Removes requirement to capture BNA.
- 6.9.1.4, Search Fields Available for IWTS Ad Hoc Reports – Removes requirement referencing BNA.
- 6.11.3, PRIME CONTRACTOR HOSTED WEB-BASED IWTS APPLICATION – Revises the requirement for authentication.
- 6.16, INTRODUCTION FOR THE MANAGED ACCESS SYSTEM SERVICES – Revises the requirement to clarify current number of adult institutions in Phase 2 and added language on MAS Locations in Exhibit 6-O ADULT INSTITUTION MAS LOCATIONS and Exhibit 6-P FUTURE ADULT FACILITY MAS LOCATIONS ANTICIPATED.
- 6.17.6, DESIGNING AND ENGINEERING THE MAS AT CDCR FACILITIES – Revises the requirement to reduce lead time for MAS installation phase.
- 6.18.1.1, MAS Facility Coverage – Revises the requirement for MAS clarification of state property line.
- 6.24.2, MAS PROJECT MANAGEMENT PLAN – Revises the requirement to be consistent with 6.16 INTRODUCTION FOR THE MANAGED ACCESS SYSTEM SERVICES.

The attached documents marked as Amendment #2 replace previously issued Attachment 1, Section 6, Technical Requirements.

All other terms and conditions shall remain the same.

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR

CONTRACTOR'S NAME (If other than an individual, state whether a corporation, partnership, etc.)

Global Tel *Link Corporation

BY (Authorized Signature)

DATE SIGNED (Do not type)

3/11/13

PRINTED NAME AND TITLE OF PERSON SIGNING

Jeffrey B. Haidinger, President and COO

ADDRESS

12021 Sunset Hills Rd. Suite 100, Reston, VA 20190

STATE OF CALIFORNIA

AGENCY NAME

California Technology Agency

BY (Authorized Signature)

DATE SIGNED (Do not type)

05/09/13

PRINTED NAME AND TITLE OF PERSON SIGNING

Pete Mastella, Purchasing Manager

ADDRESS

P.O. Box 1810, Rancho Cordova, CA 95741-1810

CALIFORNIA *Technology Agency*
Department of General Services
Use Only

☒ Exempt per: PCC 12120